Seller Ad & Marketing Levers

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ebay

Agenda

Promoted Listings

- ¹ Why Are Ads Relevant For Sellers?
- ² Feature Overview
- **3 Developer Workflows**
- 4 Integrating the Promoted Listing Experience

Why Are Ads Relevant For Sellers?

Promoted Listings

Why Promote?

Stand out from the crowd

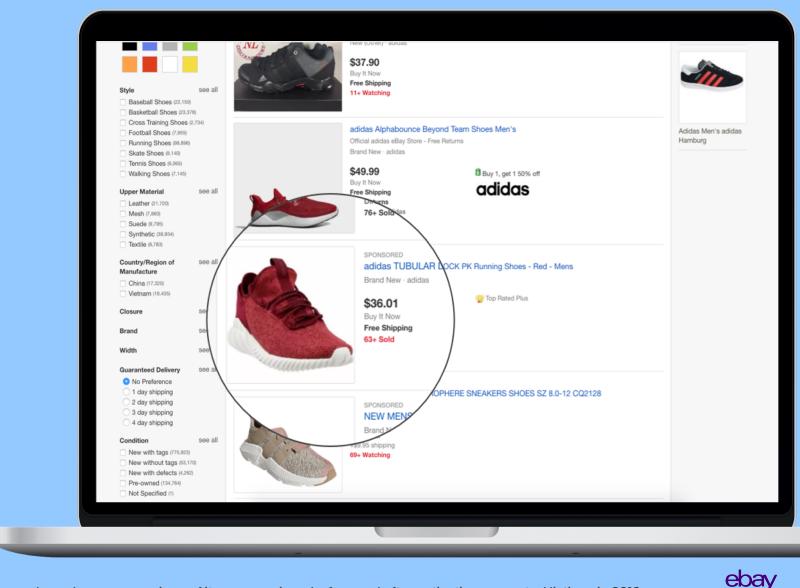
Show up in sponsored placements across the site, including search and listing modules

Drive visibility

Boost item visibility by 36% with Promoted Listings

Increase sales

Sellers pay only when their Promoted Listings sell

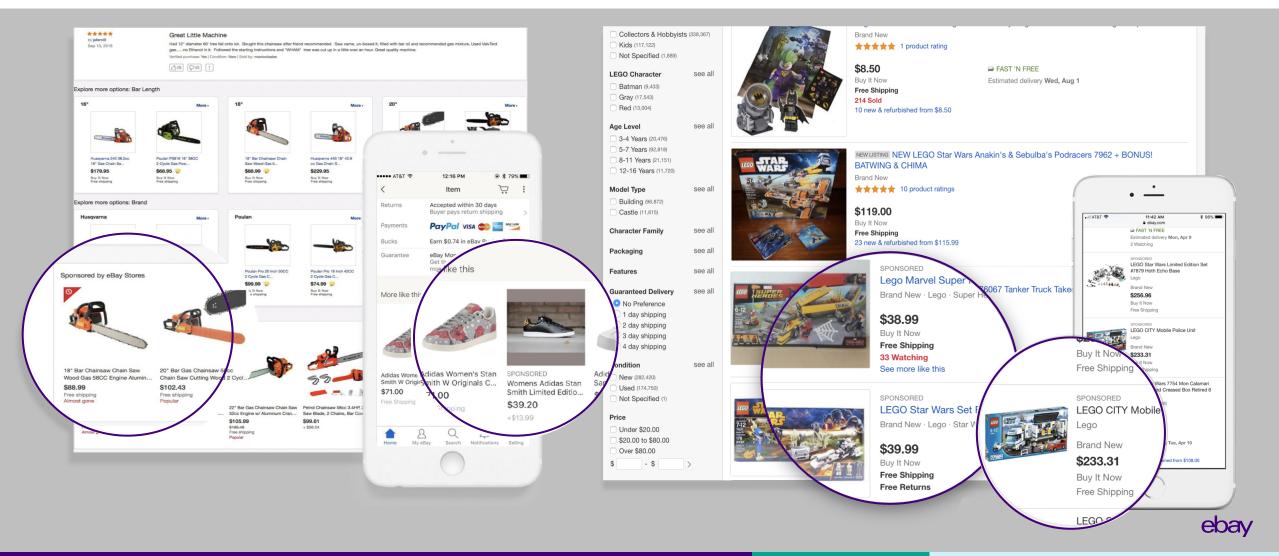


*Average based on a comparison of item page views before and after activating promoted listings in 2018.

Where are Promoted Listings Found?

Listing pages across platforms

Search river across platforms





"Since November 1st, we have done \$147K in sales with only \$9.4K in ad fees."

- Spokesperson - Kenneth Hanson, Digital Marketplace Manager, Reebok





"We take an aggressive approach to our marketing strategy on eBay. We believe visibility is everything, and key to getting sales."

- Bodybuilding Warehouse, 2018

Bodybuilding Warehouse Grew Brand by Investing in Promoted Listings

Objective

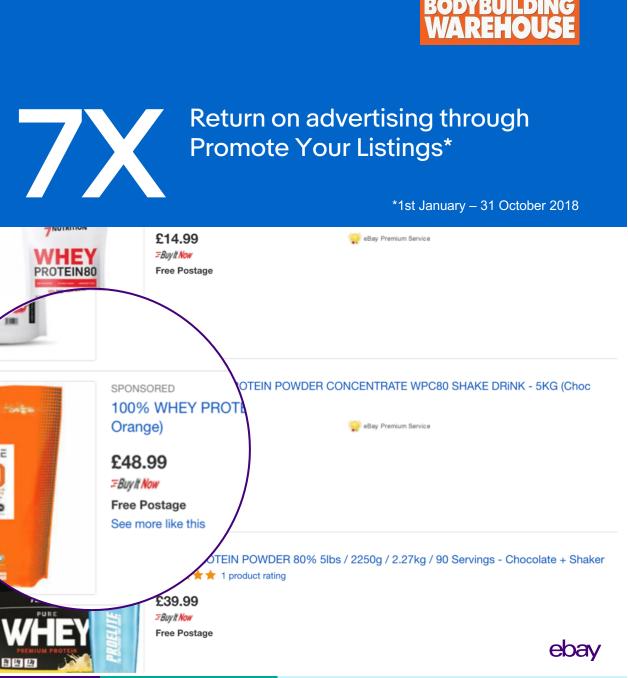
Sales velocity

Boost visibility for new listings or newly launched brands

Strategy

Invest heavily into retail moments and seasonality with competitive ad rates

Combine visibility levers with deals for additional exposure



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Promoted Listings

Feature Overview

APIs for Promoted Listings

Sellers promote listings created through either Inventory API or Trading API



Extensive Capabilities Unlocked through the Marketing and Recommendations APIs

Campaign Management

createCampaign

getCampaign

cloneCampaign

deleteCampaign

pauseCampaign

endCampaign

updateCampaignIdentification

Listing/Bid Management createAd aetAd updateBid **bulkCreateAds** bulkUpdateAdsBid findListingRecommendations promoteWithAd bidPercentage

Reporting

createReportTask

getReport

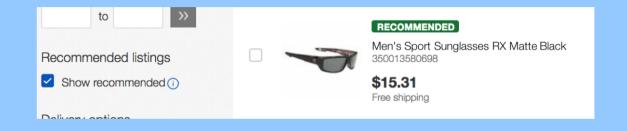
getReportMetadata

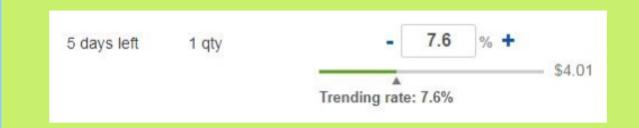
getReportMetadataforReportType

We Power Recommendations to Create Stronger and Effective Campaigns...

Promoted Listing Recommendations

Trending Ad Rates





eBay's algorithms **determine which seller listings can benefit the most** with the increased visibility that Promoted Listings provides Trending ad rates **give sellers insight** into average Promoted Listings rates for sold listings within the same category.

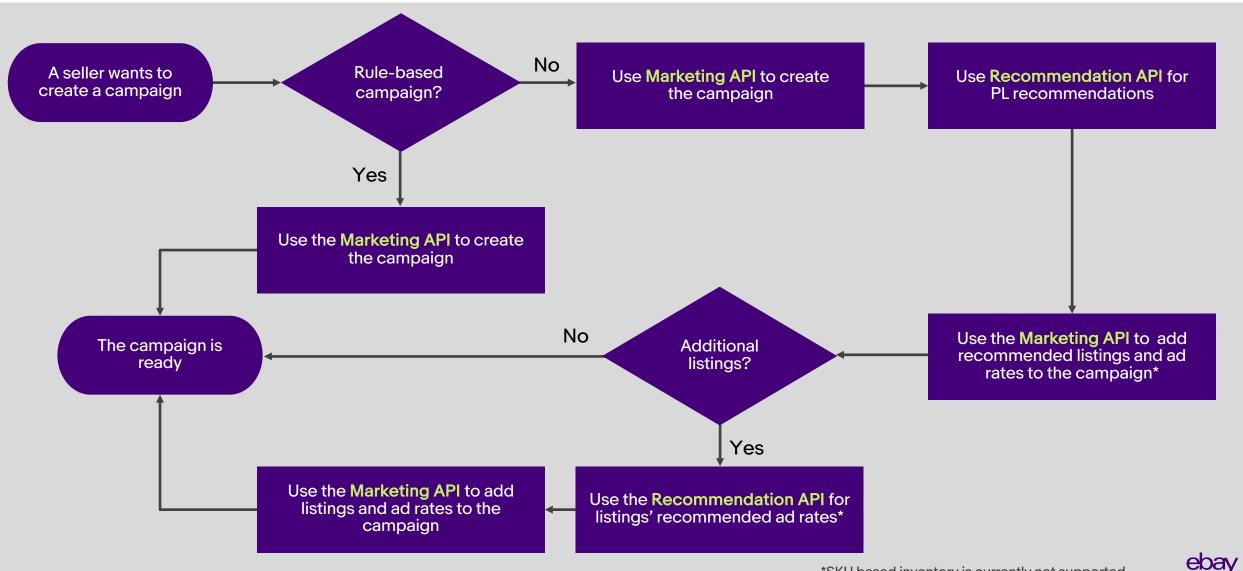
...To Make Promoted Listings Available at Sellers' Fingertips

Manage active listings (73,687)	Create listing +	
Summary		
Categories selected: 1 Fixed price without Best Offer (73,687) All states (73,687) 		
Item title		
Search Reset	Results: 1-26 of 26 (26 selected) Edit + Sell Similar Actions + Sell it faster +	Print Customize
Quick filters		
Promoted listings-eligible (20) (Promoted listings-promoted (109) (Send offers-eligible (23) (Send offers-sent (0))		Shipping cost Sold quantity
Results: 1-139 of 139 (\$157,140.36, Qty: 8,649 ①)	Edit 18/26 listings eligible for promotion 0 - Eligible to promote 8 of your listings are not eligible. This may be because they have already been promoted. You can only promote fixed-price listings that are not in the Motors, Real Estate, Travel, or Everything Else categories. Learn more 0 - Eligible to promote	Free
Edit - Sell Similar Actions - Sell I faster -	Edit Trending ad rates Trending ad rates will be applied unless you use the advanced options. Learn more about trending ad rates.	Free
Edit Handmaster Chemical Resistant Gloves Nitrile	Advanced options A Advanced opti	Free
Respond to questions Image: Constraint of the second sec	 - 1 % + Above trending rate. This customized rate will not exceed the maximum ad rate. 0 - Eligible to promote Trending ad rate 7% 	Free
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Edit Firm Grip Gloves Latex Extra Large Lined Pair ACE- T292584 Control Con	Select campaign ①	
Edit Firm Grip Gloves Latex Large Lined Pair	Edit United states (18 listings) US Campaign Jun 18, 2019 13:32:56 Promote	Free
	By promoting these listings, you agree to the terms and conditions.	Free
15	Edit 2012 Chevy Volt Radio Receiver GM Buy It Now or Best Offer 1 1 9 0 - Eligible to promote Trending ad rate 7% Promote	Free

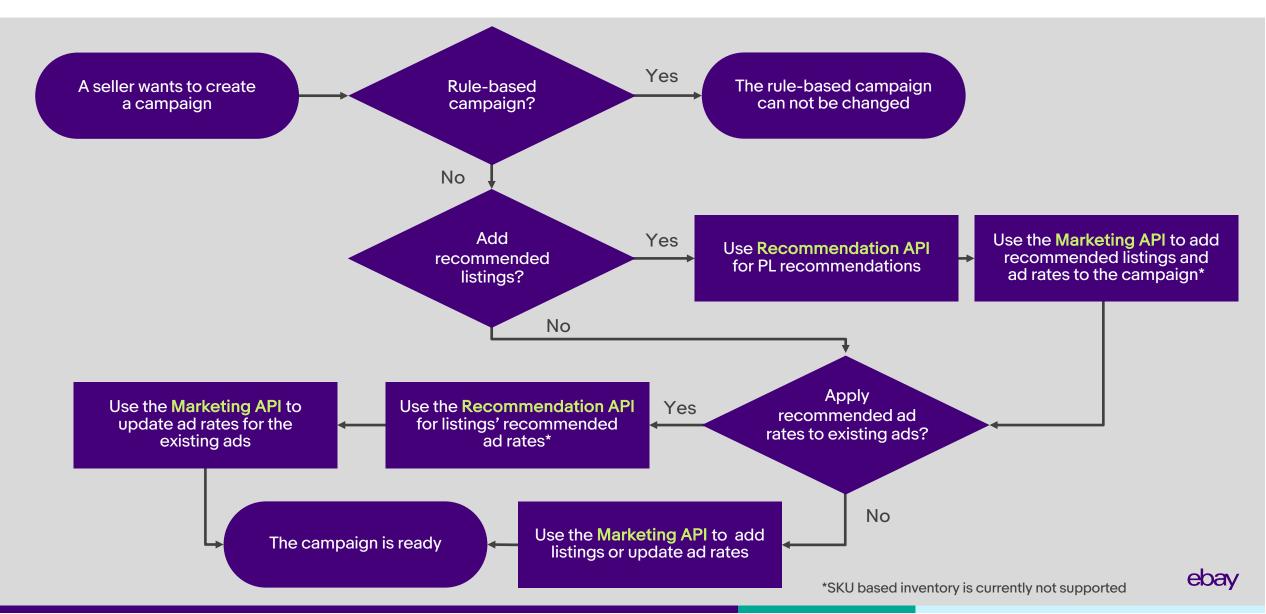
Developer Workflows

Promoted Listings

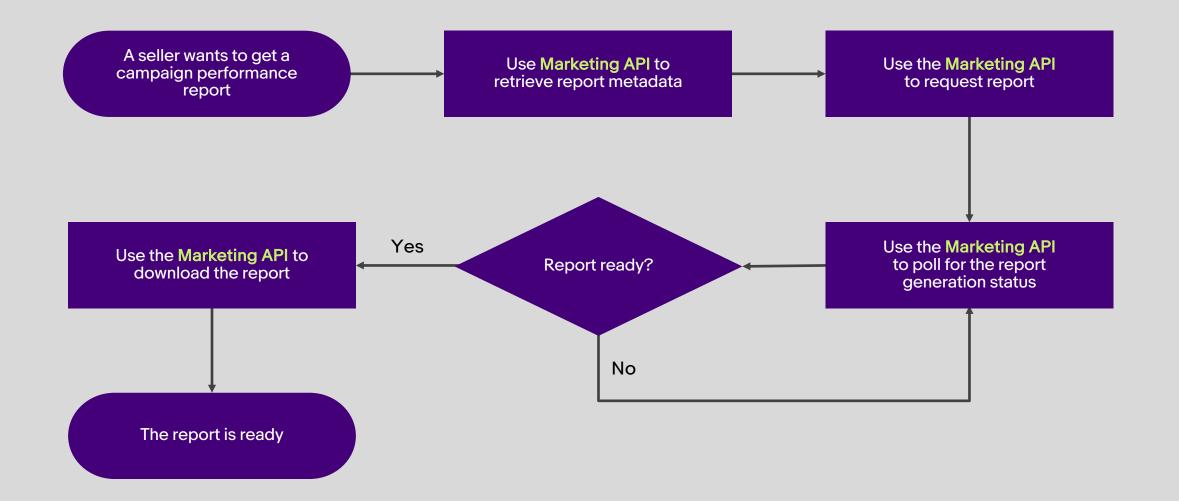
workflow Creating Campaigns



WORKFLOW Updating Existing Campaigns



WORKFLOW Download Campaign Performance Report



Integrating the Promoted Listing Experience

Promoted Listings

MARKETING API Promote Listings

POST

https://api.ebay.com/sell/marketing/v1/
ad_campaign

Authorization scope: https://api.ebay.com/oauth/api_scope/ sell.marketing

```
"campaignCriterion":
"listingId":"190007022517",
```

}

```
"campaignName": "Spring Sale",
  "startDate": "2019-03-27T10:00:000Z",
  "endDate": "2019-05-27T11:00:00.000Z",
  "fundingStrategy": {
      "bidPercentage": "10",
      "fundingModel": "COST_PER_SALE"
  },
  "marketplaceId": "EBAY_US"
```

MARKETING API Promote Listings

POST

https://api.ebay.com/sell/marketing/v1/
ad_campaign

Authorization scope: https://api.ebay.com/oauth/api_scope/ sell.marketing "campaignCriterion":

Support for rules-based, listingID, and SKU-based selections

```
"endDate": "2019-05-2/111:00:00.0002",
"fundingStrategy": {
    "bidPercentage": "10",
    "fundingModel": "COST_PER_SALE"
},
"marketplaceId": "EBAY_US"
```

Rule-Based Campaigns

Select items to include in a campaign

using a set of criteria, or "rules", that you specify when you create the campaign

Set rules according to a combination of brands, category IDs, item conditions, and max/min prices

```
"campaignCriterion" :
      "criterionType" : "INVENTORY PARTITION",
      "selectionRules" : [
          "brands" : ["string"],
          "categoryIds" : ["string"],
          "categoryScope" : "MARKETPLACE or
STORE",
          "listingConditionIds" : ["string"],
          "maxPrice":
              "currency" : "string",
              "value" : "string"
          "minPrice":
              "currency" : "string",
              "value" : "string"
                                                    ebav
```

Create Campaign in Full Campaign Management Experience

Promoted listings	Seller Hub Dashboard Fi	Δ		
How do you want to creat	e your campaign?			
CR CR Carrier available listings and make individual selectors: Up to 500 instrnos per campaign. Select listing: individually	<back< th=""><th><form><form></form></form></th><th><select listings<="" th=""><th>Image: transmission of the average rate sellers are using to promote similar items. If an items the average rate sellers are using to promote similar items. If an items the term of the average rate is the average rate sellers are using to promote similar items. If an items the term of the average rate is the average rate sellers are using to promote similar items. If an items the term of the average rate is the average rate sellers are using to promote similar items. If an items the term of the average rate is the average rate sellers are using to promote similar items. If an items the term of the average rate is the average rate sellers are using to promote similar items. If an items the term of the average rate is the average rate is the average rate is the average rate. 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		Continue		I'll set my own ad rates
				Continue Continue An ad rate is the percentage of the final sale price, excluding postage and GST, that you're willing to pay to have your listing promoted. Choose an ad rate between 1-100%. We only charge a fee if your item sells within 30 days of a click on your ad. Learn more

Integrate a Simple Experience

Active Listings Overlay

esults: 1-26 of 26 (\$1	Promoted Listings			Tell us what	t you think	×			
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Actions	Set ad rate 🕕						tchers	Bids	Promoted listings ()
Edit 💌	- 5.2 % + \$1.2 Your Trending rate: 5.2%	25 ad fee if this item sells via	Promoted Listin	gs			0	-	Eligible to promote Trending ad rate 5.2% Promote
) Edit 💌	Select campaign ①						0		Eligible to promote Trending ad rate 4.3% Promote
	United states	US Campaign Jun 18, 201	9 13:32:56 🔻						
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Edit 💌	GM 22833104			Buy It Now or Best Offer			0	·	Eligible to promote Trending ad rate 4.1% Promote
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Listing Flow Overlay

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	Irregular package
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	?
*Item location	Sunnyvale, California, 94085, United States Change
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Sell It laster	
Promoted listings	
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terms and conditions.	mium placements on eday and pay only il your item sens: <u>Learn more</u> , by checking the box, you agree to the
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	0.85
Trending rate: 5.7%	d fee if this item sells from promoted listings
Select a campaign (
US Campaign Jun 18, 2019 13:32	2:56 🔻

Integrate a Simple Experience

Active Listings Overlay

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Edit * CM 22833104	\$1.25 Your ad fee if this item sells via Promoted Listings US Campaign Jun 18, 2019 13:32:56 agree to the terms and conditions. Cancel USED LEFT 22961215 S34.95 1 6	0 - Eligible to promote Trending ad rate 5.2% 0 - Eligible to promote Trending ad rate 4.3% 0 - Eligible to promote Trending ad rate 5.1% 0 - Eligible to promote Trending ad rate 5.1% 0 - Eligible to promote Trending ad rate 5.1% 0 - Eligible to promote Trending ad rate 4.1% 0 - Eligible to promote	Sell it faster Promoted listings Solutions Set ad rate ① 5.7 % + Trending rate: 5.7% Select a campaign ① Set ad rate ③ Trending rate: 5.7% Set ad rate ③ Set ad rate ④ Set ad rate 5.7% Set ad rate ④ Set ad rate △ Set ad rate △
t 2013 CHEVROLET VC DRUKE DASHBOARD 22961215	Marketing API: "fundingStrategy": + "bidPercenta		US Campaign Jun 18, 2019 13:32:56

Listing Flow Overlay

MARKETING API Integrate a Simple Experience

Active Listings Overlay

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Edit Edit	- 5.2 % Trending rate: 5.2% Select campaign ① United states By promoting this listing, yc Promote GM 22833104 2013 CHEVROLET W DRYEED ASHBOAR 22961215	Your ad fee if this item sells via Promoted Listin US Campaign Jun 18, 2019 13:32:56 × agree to the terms and conditions.	Buy It Now or Best Offer \$34.95 1 6 Buy It Now or Best Offer	0 - Elipible to promote Trending ad rate 5.2% Promote 0 - Elipible to promote Trending ad rate 4.3% Promote 0 - Elipible to promote Trending ad rate 5.1% Promote 0 - Elipible to promote Trending ad rate 5.1% Promote 0 - Elipible to promote Trending ad rate 4.1% Promote 0 - Elipible to promote Trending ad rate 4.5% Promote	Р	terms and conditions. Set ad rate (i) - 5.7 % +	\$0.85 Ad fee if this item sells from promoted listings	y if your item sells! <u>Learn more</u> . By checking the	box, you agree to the
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Listing Flow Overlay

MARKETING API Integrate a Simple Experience

Active Listings Overlay

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Marketing API:

"campaignName": "US Campaign June 18, 2019 13:32:56", "startDate": "2019-03-27T10:00:000Z", "endDate": "null",

Listing Flow Overlay

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Sell it faster		
Promoted listings		
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 Boost your item's visibility with pre terms and conditions. 	mium placements on eBay and pay only if your item selis! Learn more. By checking the box, you agree to the	
Set ad rate ()		
	0.85 d fee if this item sells from promoted listings	
Trending rate: 5.7%	a ree ir this item sells from promoted listings	
Select a campaign (j		
US Campaign Jun 18, 2019 13:3	2:56 💌	

getCampaign to return a list of existing campaigns

or

Auto-generate a campaignName

with a unique string using a Counter or Timestamp mechanism

eba

MARKETING API Integrations for Bulk Use Cases

Results: 1-26 of 26 (26 selected)		ebay
Edit + Sell Similar Actions + Sell it faster +		Edit listings (26 listings) Send us your comments FAQs Help
 Actions Edit Edit	omote fixed- 0 - Eligible to promote Trending ad rate 7% Promote 0 - Eligible to promote Trending ad rate 7%	Notifications Other washing that Edit promoted listings Select action Edit listings in bulk 26 listings Waximize * Cose Maximize * Cose
Advanced options A Advanced options A Adjust trending rate Your ad rate will be set above the current trending rate based on the percentage you choose. - 1 % + Above trending rate. This customized rate will not exceed the maximu	m ad rate.	Image: Construction of Promote listings Image: Construction of the listing of the
✓ Set maximum ad rate Your ad rate will not be more than the maximum ad rate you've set. ✓ Edit ● 10 % +	Trending ad rate 7% Promote O - Eligible to promote Trending ad rate 7%	Construction of the campaign you select will not be applied to listings that are already promoted Construction of the campaign you select will not be applied to listings that are already promoted Construction of the campaign you select will not be applied to listings that are already promoted
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Edit By promoting these listings, you agree to the terms and conditions. Promote Cancel	0 - Eligible to promote Trending ad rate 7% Promote	Submit change
Edit Edit	19 0 - Eligible to promote Trending ad rate 7% Promote	You'll confirm before your changes become active. Disclaimer: Fees are estimates only. Copyright © 1995-2019 eBay Inc. All Rights Reserved. <u>Accessibility, User Agreement</u> , <u>Phagy, Cookes and AcChoice</u> OF Control of Cont

RECOMMENDATION API Find Ads Recommendations

POST

```
https://api.ebay.com/sell/recommendation/v1/
Listing_recommendation/find?
filter=recommendationType={AD}
```

```
Authorization scope:
https://api.ebay.com/oauth/api_scope/
sell.marketing
```

```
{
   "listingIds": ["190007022517", "180007603375"]
}
```

```
"listingRecommendations": [
    "listingId": "190007022517",
    "marketing": {
      "ad": {
        "promoteWithAd": "RECOMMENDED",
        "bidPercentages": [
            "value": "10",
            "basis": "TRENDING"
```

MARKETING API Ad Listings to Campaign

POST https://api.ebay.com/sell/marketing/v1/ ad_campaign/100052103014/ad

"listingId": "190007022517", "bidPercentage": "10"

{

}

MARKETING API Add Inventory to Campaign in Bulk

POST

https://api.ebay.com/sell/marketing/v1/ ad_campaign/100052103014/ bulk_create_ads_by_inventory_reference

```
"requests": [
    {
        "bidPercentage": "12",
        "inventoryReferenceId": "66352443",
        "inventoryReferenceType":"INVENTORY_ITEM
    },
    {
        "bidPercentage": "10",
        "inventoryReferenceId": "66352444",
        "inventoryReferenceId": "10VENTORY_ITEM
```

```
"responses": [
 "statusCode": 201,
 "inventoryReferenceType": "INVENTORY_ITEM",
 "inventoryReferenceId": "66352443",
 "ads": [
   "adId": "10039758018",
              "https://.../10001741014/ad/10039758018"
   "href":
 "statusCode": 201,
 "inventoryReferenceType": "INVENTORY_ITEM",
 "inventoryReferenceId": "66352444",
 "ads": [
   "adId": "10039759018",
   "href": "https://.../10001741014/ad/10039759018"
```

Managing Campaigns



Reporting

Promoted Listings

Capabilities to Build Robust Interfaces or Simple Downloadable Reports



CAMPAIGN_PERFORMANCE_REPORT CAMPAIGN_PERFORMANCE_SUMMARY_REPORT ACCOUNT_PERFORMANCE_REPORT LISTING_PERFORMANCE_REPORT INVENTORY_PERFORMANCE_REPORT

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Note: * refers to Promoted listings. On	ly information for the past 13	months is a	vailable in t	nis report.													
2 Campaigr V Campaigr V Campaigr V	Item ID 🔻 Title 💌 Pr	ice 🔻	Quantity 💌	Listing sta	Listing en 🔻	*Impress	*Clicks 💌 *	Sold qua	Total sold-T	Promoted	Promoted 🔻	*Sales 3	▼ Average c ▼	Total Ad 🔻	Return or 🔻	spend (*Sa	les/Total Ad
5 Campaign 22 16-May-19	2.0268E+11 Tommy Hilfi	\$24.99	1	16-May-19	15-Jul-19	916	3	0	1		0.00%			\$0.00			
6 Campaign 22 16-May-19	2.0268E+11 Tommy Hilfig	\$24.99	1	16-May-19	15-Jul-19	0	0	0	1				\$0.00	\$0.00			
5 Campaign 22 16-May-19	2.0268E+11 Rachel Roy T	\$16.99	0	16-May-19		368	3	0	1		0.00%			\$0.00			
Gampaign 22 16-May-19	2.0268E+11 Rachel Roy T	\$16.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
71 Campaign 22 16-May-19	2.0268E+11 Polo Ralph Li	\$18.99	13	16-May-19	15-Jul-19	289778	1928	93	188	49.00%	5.00%	\$1,807.07	7 \$1.90	\$177.08	10.2		
Campaign 22 16-May-19	2.0268E+11 Polo Ralph Li	\$18.99		16-May-19		0	0	0	188				\$0.00	\$0.00			
9 Campaign 22 16-May-19	2.0268E+11 Olivia And Jo	\$14.99		16-May-19	15-Jul-19	139	0	0	1					\$0.00			
Campaign 22 16-May-19	2.0268E+11 Olivia And Jo	\$14.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
7 Campaign 22 16-May-19	2.0268E+11 Nike Men's /	\$17.99		16-May-19		93689	78	4	18	22.00%	5.00%	\$71.96		\$5.84	12.32		
8 Campaign 22 16-May-19	2.0268E+11 Nike Men's A	\$17.99		16-May-19		0	0	0	18				\$0.00	\$0.00			
1 Campaign 22 16-May-19	2.0268E+11 Nike Air Mer	\$17.99	131	16-May-19		45665720	6702	264	445	59.00%	4.00%	\$4,834.36		\$473.15	10.22		
Campaign 22 16-May-19	2.0268E+11 Nike Air Mer	\$17.99		16-May-19		0	0	0	445				\$0.00	\$0.00			
Campaign 22 16-May-19	2.0268E+11 Lauren Ralph	\$35.98		16-May-19		155	0	0	1					\$0.00			
4 Campaign 22 16-May-19	2.0268E+11 Lauren Ralph	\$35.98		16-May-19		0	0	0	1				\$0.00	\$0.00			
7 Campaign 22 16-May-19	2.0268E+11 Lauren Ralph	\$7.99		16-May-19		670	2	1	1	100.00%	50.00%	\$7.00		\$0.82	8.54		
Campaign 22 16-May-19	2.0268E+11 Lauren Ralph	\$7.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
5 Campaign 22 16-May-19	2.0268E+11 Karen Scott \	\$3.99		16-May-19		329	0	0	1					\$0.00			
Campaign 22 16-May-19	2.0268E+11 Karen Scott \	\$3.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
5 Campaign 22 16-May-19	2.0268E+11 Inc Internatio	\$8.99		16-May-19		232	0	0	1					\$0.00			
6 Campaign 22 16-May-19	2.0268E+11 Inc Internatio	\$8.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
3 Campaign 22 16-May-19	2.0268E+11 INC Internati	\$8.99		16-May-19		335	2	1	1	100.00%	50.00%	\$7.00		\$0.69	10.14		
4 Campaign 22 16-May-19	2.0268E+11 INC Internati	\$8.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
Campaign 22 16-May-19	2.0268E+11 Fossil New h	\$16.99		16-May-19		297	1	1	1	100.00%	100.00%	\$16.99		\$1.44	11.8		
Campaign 22 16-May-19	2.0268E+11 Fossil New h	\$16.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
5 Campaign 22 16-May-19	2.0268E+11 Calvin Klein E	\$19.99		16-May-19		2677	3	0	1		0.00%			\$0.00			
6 Campaign 22 16-May-19	2.0268E+11 Calvin Klein E	\$19.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
1 Campaign 22 16-May-19	2.0268E+11 Bcx New Silv	\$5.99		16-May-19		48	1	1	1	100.00%	100.00%	\$5.99		\$0.55	10.89		
2 Campaign 22 16-May-19	2.0268E+11 Bcx New Silv	\$5.99		16-May-19		0	0	0	1				\$0.00	\$0.00			
Campaign 27 16-May-19 11031570012 20190618	campaign_r +	¢9.00	0	16_May_10	15. Jul. 10	35	0	0	1					\$0.00			

MARKETING API Report Dimensions and Metrics

Dimensions (the attributes of the data included in the reports)

campaign_id

listing_id

day

inventory_reference_id

inventory_reference_type

listing_title *

listing_start_date *

• • •

Metrics (the quantitative measurements)

impressions

clicks

ad_clicks

sales

sale_amount

ctr

avg_cost_per_sale

• • •

MARKETING API Initiate Report Generation

POST

https://api.ebay.com/sell/marketing/v1/
ad_report_task

Authorization scope: https://api.ebay.com/oauth/api_scope/ sell.marketing

```
"marketplaceId": "EBAY US",
"reportType": "CAMPAIGN PERFORMANCE REPORT",
"dateFrom": "2019-03-01T00:00:00.000Z",
"dateTo": "2019-03-27T00:00:00.000Z",
"dimensions": [
        "annotationKeys": [
            "campaign name",
            "campaign start date",
            "campaign end date"
        ],
        "dimensionKey": "campaign id"
    },
{
        "annotationKeys": [
            "listing title",
            "listing quantity sold"
        ],
        "dimensionKey": "listing id"
ر ا
"metricKeys": ["CLICKS"],
"reportFormat": "TSV_GZIP",
"campaignIds": ["10000000019"]
```

MARKETING API Get Report Generation Task

GET

https://api.ebay.com/sell/marketing/v1/ ad_report_task/10000049014

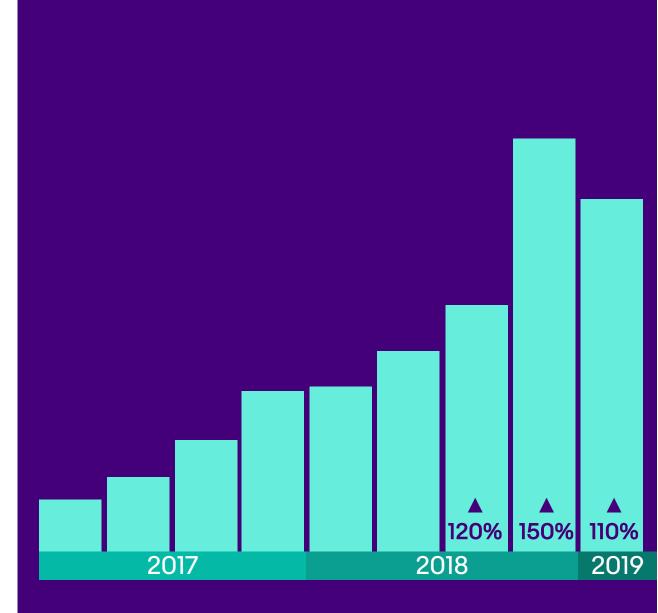
"https://api.ebay.com/sell/.../v1/ad_report/10000749017", "dateFrom": "2019-03-01T00:00:00.000Z", "dateTo": "2019-03-27T00:00:00.000Z", "dimensions": [...], "metricKeys": ["CLICKS"], "reportFormat": "TSV_GZIP", "campaignIds": ["10000000019"]

Driving Growth

Promoted Listings

Consistent Triple-Digit Promoted Listings Growth

Sellers are benefiting from increased listing visibility when they use Promoted Listings, increasing overall adoption and driving even more GMV and revenue growth.



Thank you!



eBay Connect 2019

June 25-26, 2019

ebay